

PREMISES LICENCE

Premises Licence Number

R&BBC 23/02734/LICDPS

Part 1 – Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

Cloony's Bar
85 Bell Street
Reigate
Surrey
RH2 7AN

Telephone number

Where the licence is time limited the dates

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Licensable activities authorised by the licence

Performances of Dance
Exhibition of a Film
Live Music
Recorded Music
Anything of a similar description falling under Music or Dance
Late Night Refreshment
Sale by Retail of Alcohol

Times the licence authorises the carrying out of licensable activities

Performances of Dance
Monday to Thursday 19:00 - 00:30
Friday and Saturday 19:00 - 01:30
Sunday 19:00 - 00:30

Exhibition of a Film

Monday to Thursday	08:00 - 01:00
Friday and Saturday	08:00 - 01:00
Sunday	08:00 - 01:00
Live Music	
Friday and Saturday	19:00 - 01:30
Sunday	19:00 - 00:30
Recorded Music	
Monday to Thursday	19:00 - 00:30
Friday and Saturday	19:00 - 01:30
Sunday	19:00 - 00:30
Other Entertainment falling within Act	
Monday to Thursday	19:00 - 00:30
Friday and Saturday	19:00 - 01:30
Sunday	19:00 - 00:30
Late Night Refreshment	
Monday to Thursday	23:00 - 01:00
Friday and Saturday	23:00 - 01:00
Sunday	23:00 - 01:00
Sale by Retail of Alcohol	
Monday to Thursday	08:00 - 01:00
Friday and Saturday	08:00 - 01:00
Sunday	08:00 - 01:00

The opening hours of the premises	
Monday	08:00 - 01:30
Tuesday	08:00 - 01:30
Wednesday	08:00 - 01:30
Thursday	08:00 - 01:30
Friday	08:00 - 01:30
Saturday	08:00 - 01:30
Sunday	08:00 - 01:30

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Alcohol of supplied for consumption both on and off the premises.

Licence Granted : 18th August 2023

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Mr Suraj Chopra
Flat 10, Millais House,
123 Bridge Road,
Chessington,
Surrey,
KT9 2RT

Applicants Electronic Mail

surajchopra1210@yahoo.co.uk

Registered number of holder, for example company number, charity number (where applicable)

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Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Suraj Chopra
Flat 10, Millais House
123 Bridge Road
Chessington
Surrey
KT9 2RT

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Party Reference: 5630/23/01338/LIPERS

Licensing Authority: Royal Borough of Kingston Upon Thames

Annex 1 – Mandatory conditions

All supplies of alcohol

1. No supply of alcohol may be made under the premises licence:
 - (a) At a time when there is no designated premises supervisor in respect of the premises licence; or
 - (b) At a time when the designated premises supervisor does not hold a personal licence, or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. The other conditions are any conditions specified in an order under Section 19A of the Licensing Act 2003 and applicable to the premises.

Exhibition of films

1. Where a premises licence authorises the exhibition of films, the licence must include a condition requiring the admission of children to the exhibition of any film to be restricted in accordance with this section.
2. Where the film classification body is specified in the licence, unless subsection (3)(b) applies, admission of children must be restricted in accordance with any recommendation by that body.
3. Where:
 - (a) The film classification body is not specified in the licence; or
 - (b) The relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question:admission of children must be restricted in accordance with any recommendation made by that licensing authority.
4. In this section “children” means any person aged under 18; and “film classification body” means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c39) (authority to determine suitability of video works for classification).

Door supervision

1. Where a premises licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, each such individual must:
 - (a) Be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
 - (b) Be entitled to carry out that activity by virtue of section 4 of the Act.
2. But nothing in subsection 1. Requires such a condition to be imposed:
 - (a) in respect of premises within paragraph 8(3)(a) of Schedule 2 to the Private Security Industry Act 2001 (c12) (premises with premises licences authorising plays or films); or
 - (b) in respect of premises in relation to:

- (i) Any occasion mentioned in paragraph 8(3)(b) or (c) of that Schedule (premises being used exclusively by club with club premises certificate, under a temporary event notice authorising films or under a gaming licence, or
- (ii) Any occasion within paragraph 8(3)(d) of that Schedule (occasions prescribed by regulations under that Act).

3. For the purposes of this section:

- (a) "security activity" means an activity to which paragraph 2(1)(a) of that Schedule applies, and, which is licensable conduct for the purposes of that Act,
- (b) paragraph 8(5) of that Schedule (interpretation of references to an occasion) applies as it applies in relation to paragraph 8 of that Schedule.

Irresponsible Promotions

1. The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
2. In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises:
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to:
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
3. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Age verification policy

1. The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
2. The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

3. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.

Alcoholic drink measures

1. The responsible person must ensure that;
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures:
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

Permitted price.

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1 (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) "Permitted price" is the price found by applying the formula

$$P = D + (D \times V) \text{ where}$$

- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence
 - (i) the holder of the premises licence.
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
 - (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 – Conditions consistent with the Operating Schedule

General

1. 30 minutes after the end of licensed hours must be provided to allow last drinks to be consumed less quickly and provide access to the pub's toilet facilities before leaving the premises.
2. The licence holder shall undertake regular liaison with the Police,
3. A zero tolerance policy shall be maintained on the use or supply of drugs.
4. All regulated entertainment will end at least half an hour before the supply of alcohol.
5. Regular noise checks shall be undertaken during regulated entertainment.
6. Outside areas to be kept clean and tidy and bins emptied quietly.
7. No drinks taken off-site apart from off-sales.

Minimum Admission Age

1. No patrons under the age of 21 shall be admitted onto the licensed premises on Friday and Saturdays.
2. ID Scan
3. ID Scanning shall be a condition of entry, whereby the patron's passport, driving licence or PASS card, must be scanned at the point of entry, on every occasion.
4. Where a person refuses to allow an approved ID to be scanned, they shall be refused entry.
5. The ID scanning capability shall include facial recognition and authentication of the approved ID presented. ID scanning to be conducted in a location where the CCTV at the premises can record each procedure.
6. If the ID scanner is not working, each patron entering the premises must be photographed or filmed and that record retained for a minimum of 31 days.
7. A record of the failure must be recorded in a log and the police must be notified, together with the steps taken to have the ID Scanner repaired/replaced at the earliest opportunity.
8. If the ID scanner is not working, persons purchasing alcohol at the bar will be required to show proof of age if they appear to the person serving them that they could be under 25 years of age.

No Re-Entry

1. There shall be no admittance or re-admittance after 00:45 hours on any day.

Staff Training

1. All staff shall receive induction and/or refresher training on appointment and at least every six-months thereafter, commensurate with their role and responsibilities in relation to the sale of alcohol and the times and conditions of the premises licence.

2. Training shall be documented, and records will be kept at the premises. Training records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.
3. Training must include:
 - a. The licensing objectives
 - b. The requirements for ID as part of age verification.
 - c. Dealing with an intoxicated person.
 - d. Dealing with disorderly incidents/disorderly persons.
 - e. Dealing with drug related activity on a licensed premises.
 - f. Recording of any refusal to sell alcohol.
 - g. Recording of incidents
 - h. Reporting of incidents to police and information to be shared with police to promote the Licensing objectives
4. All training records will be available to an authorised officer on request.

Incident Log

1. An incident log shall be maintained on the premises documenting: the date and time of any incidents involving the premises which could undermine the four licensing objectives.
2. This shall be completed within 24 hours of an incident, be available upon request of a police officer or an authorised officer, and will record the following:
 - a. All crimes reported at the venue.
 - b. All ejections of patrons
 - c. Any complaints received concerning crime and disorder.
 - d. All drugs seized or found.
 - e. Any incidents of disorder
 - f. Any faults in the CCTV system, including action taken to remedy.
 - g. Persons banned from the premises.

Refusal Log

1. There shall be a record of any refused sale of alcohol. The refusal register shall be inspected on a regular basis (at least weekly) by the DPS or a personal licence holder and endorsed accordingly.

The prevention of crime and disorder

CCTV

1. A CCTV system must be installed, covering all public internal areas, including all public entry and exit points.
2. Access to the system must be allowed immediately to the Police or an authorised officer of the Licensing Authority in accordance with the Data Protection Act where it is necessary to do so for the prevention of crime and disorder, prosecution, or apprehension of offenders or where disclosure is required by law.
3. The CCTV system must be maintained so as to be fully operational and recording continually whilst the premises are open for licensable activities, and during all times when customers remain on the premises.

4. All images must be kept for a consecutive 31-day period and must be produced to the Police, Trading Standards or an authorised officer of the Licensing Authority upon request, or within 24 hours of such a request.
5. There must be a member of staff available at all times who is trained and capable of operating the CCTV system and also downloading any footage required by the Police, Trading Standards or an authorised officer of the Licensing Authority.
6. The CCTV system clock must be set correctly and maintained taking account of GMT and BST.
7. CCTV shall cover all outside areas of the premises, this to include the outside rear garden, the side patio area and the smoking area.
8. CCTV shall cover the outside at the front of the premises on Bell Street, to record customers queuing and leaving the premises.
9. The CCTV must provide images of good quality throughout the premises inside and outside, in all lighting conditions. The images of people entering/ leaving must cover the face and upper body.

Search Policy

1. The premises shall have a written search policy, which shall require the consent of a patron to a voluntary search as a condition of entry.
2. The policy to include a minimum search ratio of 1 in 4 persons being subject to a voluntary search. The written search policy must be kept on the premises and made available for inspection at the venue by a police officer or authorised officer.

Drugs Policy

1. The premises must have a drugs policy, which must be kept on the premises and made available, on request, to a Police Officer or an officer of a responsible authority.
2. The drugs policy must include hourly checks of the toilets for any drug related, or otherwise suspicious, activity and evidence of any drug taking or related activity or paraphernalia.
3. A record of toilet checks must be completed and maintained on the premises for at least 3 months.

Dispersal Policy

1. The premises must have, and implement, a dispersal policy to ensure patrons safely disperse from the premises.

Door Supervisors

1. The Premises Licence Holder shall employ a minimum of 4 SIA door supervisors when the premises is operating on a Friday and Saturday, until 02:30hrs. One SIA door supervisor shall start at 20:00hrs and all 4 door supervisors to be on duty by 21:00hrs until closing and dispersal.
2. The premises licence holder shall employ a minimum of 3 on Thursdays and Sundays (One SIA door supervisor shall start at 20:00hrs and the other two SIA door supervisors shall start at 21:00hrs).
3. A door supervisor will supervise the beer garden/smoking area, at all times the venue is open for business.
4. A minimum of 2 SIA door supervisors shall be permanently positioned at the entrance to the premises.
5. The Premises Licence Holder shall risk assess the requirement for door supervisors on days other than a Friday and a Saturday, to include a Thursday night, seasonal variations and the day preceding a bank holiday.

Public safety

General

1. All requirements and responsibilities pertaining to the lawful and responsible operation of the premises covered by primary legislation, will be complied with – e.g building regs, health and safety, fire prevention.

Safe Capacity

1. The Premises Licence Holder shall ensure that patrons are counted in and out of the venue to comply with capacity limits for the premises.
2. A written record of the number of persons on the premises, will be recorded at hourly intervals after 2100hrs until the premises is closed.
3. These records are to be retained for twelve months and available to inspection by a police officer or other responsible authority.

The prevention of public nuisance

General

1. The premises licence holder will operate the business with general consideration in respect of the surrounding areas, neighbours, and businesses, including:
 - Regulated entertainment to be reduced to 'background level music' 30 minutes before the end of licensed hours on Fridays and Saturdays.
 - Lighting levels to be incrementally increased during the last 30 minutes of licensed hours on Friday and Saturdays.
 - Clear and prominent signs displayed at the exit from the premises requesting that customers leave quietly and respect the neighbourhood.
 - The premises will have a dispersal policy to ensure patrons safely disperse from the premises.

The protection of children from harm

Age Verification Scheme – Challenge 25

1. A challenge 25 scheme will operate at the premises whereby any person who appears to be under 25 years of age, and is unknown to the staff member serving as a person over 18 years of age, shall not be served alcohol unless they provide.
2. Identification to prove they are over 18 years of age.
3. Acceptable forms of identification will be a valid passport, a valid photo ID driving license or a valid proof of age scheme card with the PASS approved hologram.
4. Challenge 25 signage must be displayed in a clear and prominent public place at the entrance to the premises and in all alcohol display areas.

Embedded Restrictions

1. CCTV shall cover all outside areas of the premises, this to include the outside rear garden, the side patio area and the smoking area.
2. CCTV shall cover the outside at the front of the premises on Bell Street, to record customers queuing and leaving the premises.
3. The CCTV must provide images of good quality throughout the premises inside and outside, in all lighting conditions. The images of people entering/ leaving must cover the face and upper body.
4. Closing time on Friday and Saturday to be no later than 0130.

Annex 3 – Conditions attached after a hearing by the licensing authority

None

Annex 4 – Plans

